



GlassCraft Door Company • Limited Warranty

Buffalo Forge Door Series

Subject to the conditions and exclusions stated below, GlassCraft Door Company, (“GlassCraft”) warrants that each steel and wrought iron Buffalo Forge Door or product will be free from defects in material and workmanship which would render the product unfit for normal and recommended use and service when installed in the continental USA. GlassCraft warrants this product only to the first purchaser of this product for purposes other than resale, or to the original purchaser of the residence into which such door is installed. This warranty covers only defects which become evident during the periods outlined below, provided that the owner gives written notice of such defects to GlassCraft Door Company, 2002 Brittmoore, Houston, Texas 77043, within the applicable time period. This warranty constitutes the sole and exclusive warranty offered by GlassCraft Door Company and has been drafted to comply with the Magnuson-Moss Warranty Federal Trade Commission Improvement Act that is effective for goods manufactured on or after December 31, 1976.

Door and Entry Components

GlassCraft Door Company offers a limited warranty for five (5) years for Custom and Standard Buffalo Forge Doors and Entryways from date of first purchase from GlassCraft of the door or entry, this warranty assuring that each such door or product, for this period, is of good material and workmanship and free from defects that would render the door unserviceable or unfit for the ordinary, recommended use. This warranty shall be void if the door has not been stored, installed, and maintained in a good and workmanlike manner. The following shall not be considered defects in material or workmanship, and are not covered by this warranty:

1. The physical appearance of the door or product.
2. Damage caused beyond the control of GlassCraft, including but not limited to damage caused by misuse, abuse, accident, or mishandling, or by fire, flood, earthquake, storm, tornado, or other acts of nature.
3. Damage caused by improper or incorrect installation of the door or entry, or hardware into the door or entry.
4. Damage caused by failure to perform normal homeowner maintenance, or by attempts other than by GlassCraft to repair the door.
5. Rust or metal deterioration of any part of the door or entry.

6. Any and all damages resulting from exposure due to installation in an unprotected opening, such as an installation without sufficient roof overhang protection, which causes the door to be exposed to an unusual amount of direct sunlight and/or precipitation. Sufficient roof overhang depends upon the specific installation and weather patterns in the area of the installation, but typically means an overhang over the door or entry extending outwards from the entry or door for a distance of not less than one-half of the height elevation measured from the bottom of the door to the bottom of the overhang at the point that the overhang is furthest from the door or entry.
7. Leakage around the interior glass door-frame.

Glass Panels

GlassCraft Door Company does not warrant any product against glass breakage or glass damage for any reason. The following glass panel warranty shall be void if the unit has not been stored, installed, and maintained in a good and workmanlike manner, or if the damage is resulting from exposure due to installation in an unprotected opening, such as an installation without sufficient roof overhang protection, which causes the door and glass panel to be exposed to an unusual amount of precipitation. (See #6 above for more information on “roof overhang protection”).

“IG” Insulated Glass Panels Your Insulated Glass panel, for a period of 5 years from the date of manufacture, is warranted against any material obstruction of vision through the Unit due to the accumulation of dust, moisture, or film on the internal surface of the glass caused by failure of the Unit’s edge seal due to defects in material or workmanship, under normal conditions. This warranty shall be void 1) if the unit has not been stored and installed in a good and workmanlike manner, 2) if the Unit is installed in high moisture environments (such as green houses or swimming pool enclosures), or 3) if film, shades, blinds, or any foreign materials are used on or near the surface of the Unit.

Claims Procedure and Limit on Remedies

All warranty claims must be presented as outlined above, within the warranty period for the specific product as outlined above. GlassCraft will not honor warranty claims made prior to payment in full for the warranted product. Upon validation by GlassCraft of any warranty claim, GlassCraft will, at its option: 1) repair the product, and return it FOB our Houston, Texas facility, freight collect 2) furnish a comparable replacement product (or if the product is no longer produced, a replacement which, in the sole opinion of GlassCraft, constitutes a comparable replacement) FOB our Houston, Texas facility, freight collect, 3) refund the purchase price paid for the product by the original purchaser of the product from GlassCraft Door Company. GlassCraft reserves the right to inspect, in the field or on our premises, any product which is alleged to be defective, and must be given at least a thirty (30) day opportunity to have any door which is the subject of a warranty claim field inspected by a company or field representative of GlassCraft. Any freight costs for a warranty claim are the responsibility of the purchaser.

THIS CONSTITUTES THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER ANY CLAIM OR THEORY OF LIABILITY. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY, ARE EXCLUDED. GLASSCRAFT SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES OF ANY NATURE INCLUDING, WITHOUT LIMITATION, LABOR COST OF ANY KIND ARISING FROM OR IN CONNECTION WITH AN ALLEGED BREACH OF ANY WARRANTY OR NEGLIGENCE ON THE PART OF GLASSCRAFT DOOR COMPANY. IN NO EVENT SHALL GLASSCRAFT PAY FOR THE COST OF LABOR, INSTALLATION OR FINISHING OF A REPLACEMENT OR ORIGINAL DOOR OR FOR ANY OTHER COST RELATING THE REPLACEMENT OF A DOOR, ALL OF WHICH SHALL BE THE SOLE RESPONSIBILITY OF THE PERSON MAKING THE WARRANTY CLAIM.

This warranty is effective for all Buffalo Forge products sold after February 1, 2008